

First State Bank of Purdy is committed to the safety of our employees and customers. We are taking this national health event seriously. We will be paying close attention to national, state, and local authorities with recommendations on how to proceed during this time. Our top priority is the safety of our customers and employees. We have developed procedures and plans that will ensure everyone's safety as we provide continued access to all our banking services.

**Tips and Recommendations for safe banking:**

- **Please utilize the First State Bank Online and Mobile Banking platforms for convenient 24/7 access.** We offer mobile check deposit, transaction history tracking, balance information as well as the ability to view check images from our online banking website and app. We also provide free online BillPay and person to person payments. For those with limited internet access, we also provide 24/7 Automated Phone Banking which can be reached by calling (855)235-7222. More information is available from our website [www.fsb-purdy.com](http://www.fsb-purdy.com) or we will be happy to answer any questions by phone at (800)391-2535.
- **Avoid visiting our bank facilities if you are ill, have visited a high-risk area recently, or been exposed to the virus.** Our local health departments have recommended limiting in-person contact, so please avoid unnecessary lobby visits and consider using our drive-thru when possible.
- **What changes we have made?** First State Bank of Purdy has bolstered our cleaning and hygiene practices. Workspaces will be cleaned and disinfected frequently. Our employees have all committed to frequent handwashing and staying home if sick.
- **Beware of scams!** First State Bank will never ask for passwords, PIN numbers or other sensitive account information during an unsolicited phone call. Do not fall victim to the many pandemic scams and misinformation campaigns. Visit [www.ftc.gov/coronavirus](http://www.ftc.gov/coronavirus) to stay informed.

**We are here for you and we want to be *Your Bank for Life!*** We understand that these recent events may cause financial stress and concern. If you have been affected by COVID-19 and need assistance with account access or making payments, please don't hesitate to contact us.

Since our founding in 1944 we have always maintained a customer-first approach to banking, and we will fully support our customers, employees, and community. We will be closely monitoring this dynamic situation and make informed decisions following the guidance of the Centers for Disease Control, World Health Organization, and federal, state, and local officials. Continue to visit our website or follow us on Social Media for further updates. Our communities are strong and together we will overcome any challenges during this unprecedented event.

Thank you for banking locally at First State Bank.

*Randy Henderson, President*